



Case Study: Naos Design Group

How a local architecture firm replaced years of IT firefighting with enterprise-level security built to scale.



A Lean Firm With Enterprise-Sized Demands

Naos Design Group cycled through three IT solutions before TMGC, and the pattern never changed: a strong start followed by a revolving cast of support reps, slower responses over time, and decisions made with no plan behind them. Every time Naos grew, they outgrew the provider.

Despite having fewer employees, Naos operates as the architecture firm behind Kroger's retail buildouts and projects in 11 states, depending on heavy CAD files, Autodesk, and a hybrid team connected from anywhere.

With those enterprise-level demands, owner Marc Breetz needed something simple yet rare: a team that knew their environment, stayed consistent, and could scale with the firm.

Who Naos Works With



What prompted the switch to TMGC?

Revolving Points of Contact

Every provider assigned a rep, and every few months that rep changed, forcing Naos to keep starting over with someone who didn't know their systems.

Fading Responsiveness

When providers picked up larger clients, Naos slid down the priority list. Response times slipped right when they needed more attention, not less.

Server and Infrastructure Upgrade

As Naos continued to grow, the firm needed an IT partner who could match that growth with improved data hosting capabilities, IT infrastructure upgrades, and overall attentiveness that they hadn't received from other vendors.

“The fact that we have such little downtime from an IT perspective is a huge cost savings because it keeps productivity up.”

— Marc Breetz, Owner, Naos Design Group

Hybrid Work Built for Architecture

Running Autodesk and CAD remotely is a big undertaking. TMGC set up firm-managed computers that remote employees use to access the server, with licensing kept consistent between office and home. Three fully remote employees and a hybrid team now work without interruption.

Hardware Planned Years in Advance

TMGC advises Naos on architecture-grade workstations with a four-to-five year lifespan in mind, replacing aging machines before they fail to ensure downtime does not become an issue.

Enterprise-Level Security Goes Above and Beyond

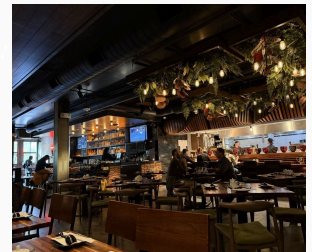
The firewall and infrastructure protections TMGC put in place intentionally go beyond what Naos strictly needs today. This ensures protection for the most advanced problems the firm might ever face, not just what's good enough for right now.

Fully Managed Data Migration

TMGC managed a data center migration to its own data centers, improving Naos' data security and setting up an infrastructure built to scale.

"They're proactively setting me up with what I need for the future so that I can have confidence that new solutions will work today and 4-5 years down the road."

Select Naos Projects



From Provider to Partner

Naos stopped looking for an IT provider and found a partner instead. One that knows their systems, plans ahead, and scales with the firm instead of falling behind it. TMGC plans hardware years out, answers before problems arise, and builds security for where the firm is headed, not just where it is. The result is a team that can stay focused on their work instead of the technology behind it. If this doesn't match your current IT situation, we'd love to talk.

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